



S.T.E.P.S.

ENTRANCE SURVEY

1. CULTURAL INFORMATION

Race/Ethnicity:

Gender:

Age:

Time in Program:

2. OPTIONAL INFORMATION

Name:

Location:

Completed Survey With:

3. ENTRANCE SURVEY QUESTIONS

I am satisfied with the referral process (locating treatment).

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

It was easy to find the facility.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

The staff did a good job in reference to customer service.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

I received feedback from staff regarding services quickly.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

All of my questions were answered during intake.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

I feel safe in the environment.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided

I am likely to recommend your organization to someone needing services.

☐ Strongly Disagree ☐ Disagree ☐ Agree ☐ Strongly Agree ☐ Undecided



I have been treated with dignity and respect.

☐ Strongly Disagree

☐ Disagree

☐ Agree

☐ Strongly Agree

☐ Undecided

I am satisfied with the program orientation.

☐ Strongly Disagree

☐ Disagree

☐ Agree

☐ Strongly Agree

☐ Undecided

My expectations in reference to admissions were fully met.

☐ Strongly Disagree

☐ Disagree

☐ Agree

☐ Strongly Agree

☐ Undecided

4. COMMENTS AND FEEDBACK

Additional Comments